# **Results for: TRAINERS**

### 1) In what country are you or have you been a trainer?

Turkey	9 (100.0%)
Spain 0 (0.0%)	
Poland 0 (0.0%)	
Austria 0 (0.0%)	

### 2) How long have you taught?:

Less than 5 years		4 (44.4%)
5 - 10 years	2 (22.2%)	
More than 10 years	2 (22.2%)	
More than 20 years 1 (11.1%)		

### 3) Gender:

Male 2 (22.2%)	
Female	
	7 (77.8%)

### 4) Your Age:

18-30	2 (22.2%)	
31-45		
		5 (55.6%)
46-60		
	2 (22.2%)	
60+		
0 (0.0%)		

#### 5) Your experience is mainly with:

Intensive courses	5 (55.6%)
Extensive courses	+ (44.4%)

### 6) What kind of adult learners have you worked with?

Students in vocational training         1 (6.3%)
Higher education students 0 (0.0%)
Unemployed 2 (12.5%)
In-company learners 1 (6.3%)
Disadvantaged 0 (0.0%)
Disabled 0 (0.0%)
Immigrants 0 (0.0%)
Returning learners 1 (6.3%)
Learners seeking skills certification 3 (18.8%)
Correctional facility inmates 1 (6.3%)
Seniors 1 (6.3%)
General or mixed public 6 (37.5%)

#### 7) What aspects of classroom management do you find the most difficult?

ze of group 0 (0.0%)	
omposition of the group (mixed abilities, previous knowledge etc.) 5 (33.3%)	
ender mix 0 (0.0%)	
me management 0 (0.0%)	
ixed cultural backgrounds 3 (20.0%)	
tudent motivation 6 (40.0%)	
0 (0.0%)	
1 (6.7%)	
ommunication 0 (0.0%)	

### 8) Conflict management skills were:

Part of your training	3 (33.3%)	
Something you acquired through experie	6 (66.7%)	
9) If you have experienced conflic	was it:	

Between you and 1 specific learner?	
Between you and more than 1 learner?	
Among the learners – not including you?	7 (77.8%)

#### 10) What factor(s) contributed to this conflict?

Racial 0 (0.0%)
thnic         0 (0.0%)
Social 1 (6.3%)
Religious 0 (0.0%)
Gender 0 (0.0%)
Age 0 (0.0%)
anguage 0 (0.0%)
Personality 2 (12.5%)
Background/Occupation       1 (6.3%)
Cultural level 3 (18.8%)
4 (25.0%)
Degree of motivation 5 (31.3%)

### 11) Additional factors contributing to the conflict:

Attitude to authority	5 (50.0%)
Expectations concerning content 3 (30.0%)	
Expectations concerning the teaching method 2 (20.0%)	

## 12) If you have experienced conflict, how was it resolved?

Disciplinary measures (finan 1 (9.1%)	cial, suspension, expulsion etc.)
Threats 0 (0.0%)	
Discussion	4 (36.4%)
Changes in content	2 (18.2%)
Changes in approach	4 (36.4%)
Change of teacher 0 (0.0%)	