

# Results for: TRAINERS

1) In what country are you or have you been a trainer?

**Turkey**

0 (0.0%)

**Spain**

0 (0.0%)

**Poland**

0 (0.0%)

**Austria**

18 (100.0%)

2) How long have you taught?:

**Less than 5 years**

3 (17.6%)

**5 - 10 years**

2 (11.8%)

**More than 10 years**

7 (41.2%)

**More than 20 years**

5 (29.4%)

3) Gender:

**Male**

15 (83.3%)

**Female**

3 (16.7%)

4) Your Age:

**18-30**

1 (5.6%)

**31-45**

6 (33.3%)

**46-60**

11 (61.1%)

**60+**

0 (0.0%)

5) Your experience is mainly with:

**Intensive courses**



**Extensive courses**



6) What kind of adult learners have you worked with?

**Students in vocational training**



**Higher education students**



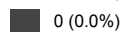
**Unemployed**



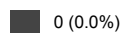
**In-company learners**



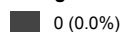
**Disadvantaged**



**Disabled**



**Immigrants**



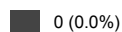
**Returning learners**



**Learners seeking skills certification**



**Correctional facility inmates**






**Seniors**



**General or mixed public**



## 7) What aspects of classroom management do you find the most difficult?

**Size of group** 8 (26.7%)**Composition of the group (mixed abilities, previous knowledge etc.)** 6 (20.0%)**Gender mix** 0 (0.0%)**Time management** 3 (10.0%)**Mixed cultural backgrounds** 0 (0.0%)**Student motivation** 10 (33.3%)**Enter the answer option** 0 (0.0%)**Discipline** 1 (3.3%)**Communication** 2 (6.7%)

## 8) Conflict management skills were:

**Part of your training** 7 (38.9%)**Something you acquired through experience** 11 (61.1%)

## 9) If you have experienced conflict, was it:

**Between you and 1 specific learner?** 5 (29.4%)**Between you and more than 1 learner?** 4 (23.5%)**Among the learners – not including you?** 8 (47.1%)

10) What factor(s) contributed to this conflict?

**Racial**

0 (0.0%)

**Ethnic**

1 (3.6%)

**Social**

1 (3.6%)

**Religious**

0 (0.0%)

**Gender**

1 (3.6%)

**Age**

0 (0.0%)

**Language**

0 (0.0%)

**Personality**

11 (39.3%)

**Background/Occupation**

2 (7.1%)

**Cultural level**

1 (3.6%)

**Learning ability**

2 (7.1%)

**Degree of motivation**

9 (32.1%)

11) Additional factors contributing to the conflict:

**Attitude to authority**

6 (31.6%)

**Expectations concerning content**

11 (57.9%)

**Expectations concerning the teaching method**

2 (10.5%)

## 12) If you have experienced conflict, how was it resolved?

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**Disciplinary measures (financial, suspension, expulsion etc.)**

█ 1 (3.6%)

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**Threats**

█ 0 (0.0%)

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**Discussion**

█ 14 (50.0%)

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**Changes in content**

█ 3 (10.7%)

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**Changes in approach**

█ 9 (32.1%)

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**Change of teacher**

█ 1 (3.6%)

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